

Release Date: 21 October 2023

Release Number: 2.9.11

Release Summary

The 2.9.11 release of the Army Recovery Care System (ARCS) consists of bug fixes and enhancements.

If you have questions or concerns about system capability, contact the ARCS/AWCTS Service Desk at 855-813-8867 or support@awcts.zendesk.com.

Release notes for past system versions are available from the ARCS Help Center (<http://awcts.zendesk.com/hc>).

ARCS Module: ALL

Release Items	Description
Transition to Lightweight Controls – New Feature	The system transitioned from the Telerik Classic Controls to Lightweight controls. This resulted in a refined visual appearance and improved performance with quicker loading speeds while maintaining the same functionality.
Reports Calendar- Saturday Missing -Fix	When running a system report, the calendar view was fixed to display the “Saturday” as an option to select from.
IPPS-A – Update	The Soldier’s Rank and Duty Title data displays from IPPS-A instead of ITAPDB.

ARCS Module: Soldier

Release Items	Description
LC Fact Sheet Added – New Feature	The option to export the Lead Coordinator Fact Sheet has been added to the upper right-hand corner on the Soldier’s home page. This option can be found by selecting the “Select documents” drop-down.
Reconfigure Soldier Case Header– Update	The Soldier Case Header was reconfigured. Updates include the addition of the Soldier’s DODID, assigned Transition Coordinator, Soldier Recovery Medical Manager and Occupational Therapist.

ARCS Module: ARC4	
Release Items	Description
Inquiry Category/Type – Update	New Inquiry options were added: • Category: VA • Type: Referral to FRC • Category: Medical • Type: type: Referral to Ombudsman

ARCS Module: RCD	
Release Items	Description
Case Log Entry- Update	The contact method field was added to the contact log entry in the case log section. Those options include face to face, mail, operations screening, and phone call.

ARCS Module: SRU	
Release Items	Description
Update of MOS Info on Printable Scrimmage Worksheet- Fix	The printable Scrimmage Worksheet was updated to correctly pull in the Military Occupational Specialty (MOS) title and code from IPPS-A.
Transition Tracker Export – Fix	The Transition Tracker export on the Soldier's Transition Tracker page was fixed. It no longer contains a formula after the checklist item title.
Appointment Type -Update	The following appointment type was added: • Transition Group
Reconfigure Soldier Case Header– Update	The Soldier Case Header was reconfigured. Updates include the addition of the Soldier's assigned Transition Coordinator, Soldier Recovery Medical Manager and Occupational Therapist.
Transition Tracker: Automated Log Notes for Task List Items – New Feature	Automated log notes have been added within the log note sections of the checklist item based off the task list activity. A log note is created when: • A task list item box has been checked. • A task list item box has been unchecked. • A task list radio button has been marked as 'yes'. • A task list radio button has been marked as 'no'.

CDR Assessment Tab- Fix	The CDR Assessment Tab was fixed to properly display the guarded CDR assessments when selected off the dashboard. Previously when selected, the table would show no results.
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Known Issues	
Module - Location	Description
DODID Search	In the RCD, OMB, and ARC4 module, the system will crash when creating a case with the Soldier's DODID if the case already exists. The known workaround is to search by SSN in the case search or advanced search page. If a case already exists, please re-open the case. If the case does not exist, proceed with creating a new case by DODID or SSN.

System Report Updates	
Report Name	Description
Ad Hoc Reporting - IPPS-A	A new entity has been created in ad hoc reporting for IPPS-A Data. Certain elements may not be fully mapped or may not return data as expected due to early initial phase. If that does occur, continue using the ITAPDB entity as that contains IPPS-A data.
T2 Activity- All Checklist Items	A new system report was created to show Soldier's Transition Tracker details by SRU and/or MRC. This includes the total assigned, completed, in-progress, not-started, and not applicable checklist items.
SRU User Stats	Report modified to include new columns: • Cyber Awareness Attached: yes or no • Cyber Awareness: Date Cyber Awareness Certification expires
Out-Processed Soldiers LC Transfer	Report modified to include Soldier Social Security Number.
T2 Usage Summary By SRU	Report modified to display when a Transition Tracker Checklist Item is updated to in-progress, complete, or not applicable on a Soldier's case. The report shows the count where each case is only counted once.