

AWCTS SYSTEM RELEASE NOTES

Release Date: 15 March 2014

Release Number: v 2.2.0

Release Summary

The 2.2.0 AWCTS release incorporates a variety of fixes and enhancements approved at the AWCTS Change Advisory Board (CAB) Meeting on 05 February 2014.

AWCTS Module: ADMIN

Fix	Description
Removed the "WTC Administrator" role from the available WTU Role Options	This fix disables the functionality that allows users to be assigned to the WTC Administrator role by removing the role from the list of available roles in the ADMIN module. Requests for this special role assignment shall be processed through the AWCTS Service Desk and are subject to approval by the AWCTS Project Management Office.

AWCTS Module: AW2

Fix	Description
New fields and columns added to ADMIN User Details and AW2 Case Load view to provide additional detail and improved visibility to Advocate workloads	The ADMIN and AW2 modules have been enhanced to provide a more detailed view of Advocate workload in AW2. This enhanced functionality includes the following changes: 'Location Other' field has been renamed to 'Location'. 'Office Location' drop-down field includes three new options: "Working Remote," "Reserve Center," and "National Guard Center." If any of these three options are selected, then the 'Location' field is displayed as a free text field. - The AW2 module Case Load page has been enhanced to provide a more detailed view of Advocate workload. For the Advocate Branch Chief, Advocate Support Branch Chief, Advocate Supervisor, Operations coordinator, Quality Control, or Leadership roles, a 'City' and 'State' column has been added, which displays information in the 'Contact Information – City and State' fields in the ADMIN module. The 'Open Issue' and 'Open Tasks' columns are now hidden. - The AW2 Case Load page has been modified to provide additional detail regarding AW2 worksites. The 'Location' column has been configured with enhanced business rules to support Advocate workload. Depending on the selection in the 'ADMIN' module, the 'Location' field will display "VA Site" or "Location".

AWCTS Module: OMB

Fix	Description
Enhanced functionality to capture and track Case	On the Issues page, in the Issue Detail section, there are several new fields:

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Referrals and Case Resolutions	• Issue Referred (required) • Referred Source (conditional) • Issue Resolution (required when Status entry is "Coordination Compete") • Resolution Source (conditional and flagged as required when Issue Resolution selection is "Other.")
MAG Distro text alignment on Home Page	When assigned to the MAG DISTRO role, the Cases By Origin view on the Home Page displays aligned text that is contained to a single line and does not wrap to a second line.
Special Characters will not display on printed reports	Special characters are now prevented from displaying on exported/printed reports.
Method of Contact, Good News Story and High Visibility fields relocated; New Contact Date field added	The "Method of Contact" field was moved from the Issue Information section to the Issue Detail, the "High Visibility" field and "Good News Story" field placement was swapped, and new "Contact Date" field was added as a required date picker field that defaults to blank. This field is available regardless of how the Issue Screens are accessed, which include View, Add and Edit page, and is available in reporting.

AWCTS Module: WSFH	
Fix	Description
New "Inquiry" Field	When adding an inquiry, a new "Project" field has been added as an optional free text field. This field is also available in reporting.

AWCTS Module: WTU	
Fix	Description
Unable to Initiate New RAs	Previously, some users were experiencing errors when initiating a Soldier risk assessment. The underlying issue causing these errors has been resolved.
IDES/MEB Briefing Functionality	Previously, users were experiencing issues with properly confirming the IDES/MEB briefing. The ability to confirm the IDES/MEB briefing is now available within the Soldier Information view, to include population of the IDES/MEB Briefing "Confirmation Date" and the IDES/MEB Briefing "Confirmed By" fields.
Action Items View Updated	The high level "Action Items" view has been enhanced to include a new toggle functionality which allows the CTP Management Analysts and Administrators to select from two possible views, "Assigned to Me" and "All". The "All" view will display all outstanding Action Items and Tasks for Soldiers visible to the logged in user. The default option is "Assigned to Me."

AWCTS Service Desk

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