

Release Date: 17 April 2021

Release Number: v 2.9.01

Release Summary

The 2.9.1 release of the Army Recovery Care System (ARCS) consists of bug fixes and enhancements.

If you have questions or concerns about system capability, contact the ARCS Service Desk at 855-813-8867 or support@awcts.zendesk.com.

Release notes for past system versions are available from the ARCS Help Center (<http://awcts.zendesk.com/hc>)

ARCS Module: ALL

Release Items	Description
Update AWCTS to ARCS - change	References to AWCTS now refer to ARCS (Army Recovery Care System) across the application. Please note the URLs for the system still contain "AWCTS". AWCTS and ARCS will be used interchangeably until all programmatic references to AWCTS can be removed.
Update WTU to SRU	References to WTU now refer to SRU in most places throughout the application.
Logo Removal - change	The AWCTS logo was removed pending an approval logo for ARCS.
Notification Link – new feature	A new link is available in the header, allowing users to navigate to the Notifications page from any page within the application. New notifications are indicated by a number.
Limit Attachment Size and Type – change	When uploading attachments, users are now limited to the following: - Maximum file size: 2 MB - Allowed file types: .doc.docx, .xls, .xlsx, .ppt, .pptx, .txt, .pdf
MODS Interface - fix	Connectivity restored with the MODS interface as of 6 APR.
Paging Controls – change	As part of the overhaul of ARCS (design), all grids using paging controls have been updated for consistency.
Screen Width Extension – new feature	The screen width has been increased to eliminate dead space across all pages in the application and adjust to the browser window size.
Addresses Displaying in Soldier/Relationship Page After Edit – fix	Addresses no longer disappear after making an edit and saving on the Soldier/Relationship page.

ARCS Module: ADMIN	
Release Items	Description
Old Assignments No Longer Repopulating (SRU) - <i>fix</i>	User profiles are no longer reverting to old Squad, Platoon, or Company assignments unexpectedly.
OMB Supervisor List Populating as Expected - <i>fix</i>	When creating a new user with OMB user role, the Supervisor list is populating as expected.

ARCS Module: AW2	
Release Items	Description
AW2 Survey Data No Longer Causing Timeouts – <i>fix</i>	AW2 Survey Ad Hoc entities no longer cause timeouts.
Correct Grid Displaying from Contacts Link - <i>fix</i>	The correct grid data is now displayed when a user has navigated to the Contacts tab from clicking the Contacts link on the main menu (Advocate Supervisor role).
Filter Defect - <i>fix</i>	The “180 Days in Program”, “180 Days Post Separation” and “PDRL” columns on the LCMP Assessment tab of the Cases page now filter as expected.

ARCS Module: OMB	
Release Items	Description
Create Task “Assigned To” Field Default – <i>change</i>	When creating a new task, the “Assigned To” field is now assigned to the current user by default.

ARCS Module: SRU	
Release Items	Description
SSR Dashboard Scrimmage Grid – <i>new feature</i>	A Pending Scrimmages dashboard is now available on the Home page for users with SSA role.
“After Hours” Entity Added – <i>new feature</i>	A new flag is present during in-processing to track Soldiers in-processed outside duty hours. This flag is available for both off-duty and regular in-processing. The information displays on the Soldier Information page and is available in ad hoc reporting.

Case Logs Added to Ad Hoc Reporting – new feature	New Case Log entities are available in ad hoc reporting. Users should include text conditions to their ad hoc reports when using this entity.
Begin Complex Care Added to Ad Hoc – new feature	Begin Complex Care Date entity is available in ad hoc reporting.
Add Soldiers at My Location View to Roster Pages – new feature	Users with the following roles can toggle between “My Cases” and “My Location” on the Soldier Roster: NCM, OT, PCM, RCC, SW, TC. Selecting My Location will provide a roster of all Soldiers assigned to the SRU. This change applies to all “Soldiers” tabs.
CER Action Plan Types Added – change	The following action plan types are available under the CER Action Plan category: • DOL/DVOP Referral • VR&E One on One Counseling • Ch 31 Evaluation/Assessment • Ch 31 Employment Services
RCC Gets Mitigation Plan Emails - change	RCC role is now on the recipient list to receive Mitigation Plan. This includes whenever the Company Commander completes a risk assessment.
Attach Link Moved to Summary Page - change	Attach link was moved from Soldier Information to the Case Summary page for easy access.
New SRU/RCC Action Item Types Added - change	New Action Item types are available under the SRU/RCC Source: “SSD (SSDI)”, “TSGLI”, “CRSC”, “IDES”, “MEB/PEB”.
Updated Assignment Page Drop-Down Menus - change	The styling/coloring of the drop-down menus on the Assignment page have a new style for future consistency throughout application.
“Moderate-Low” Changed to “Guarded” - change	References to the risk level, “Moderate-Low” now read “Guarded” throughout application. The four risk levels are Low (green), Guarded (yellow), Moderate (red), and High (black).
RM2 for ARNG - change	The RM2 SRU phase is now available to Army National Guard Soldiers in accordance with ARCP policy.
RM2 Legacy SRU Phase Removed - change	RM2 Legacy SRU Phase was removed from the system.
WTU Leadership Role Access to Schedule Appointments - change	Users with WTU Leadership role may now add and edit appointments.
“PCM” Role Changed to “SRU Provider” - change	“PCM” role title is now labeled “SRU Provider.”
BHRMQ Question Showing Correct Result on Summary Page - fix	From the output from question F8-2 on the BHRMQ, F-8 factor group summary now reflects the correct text.

Multiple Active Self-Assessment Fix - fix	Multiple self-assessments should no longer generate for a Soldier due to edits of the Soldier Information page.
CER Non-Compliance - fix	Viewing the "Non-Compliance Reason" window on the CER page no longer results in erroneous case logs.
BHRMQ Not Assessed Bug - fix	Selecting "Not Assessed" on BHRMQ start page now results in limited editability of the Summary page as expected.

ARCS Module: WSFH	
Release Items	Description
Issue Grid Display for Admin Role - change	The default view of the Issues grid for Admin role is now set to display all open issues with the option to switch to view all issues.

System Report Updates	
Report Name	Description
Assessment Metrics System Report	Running report which pulls data for more than one month now functions as expected.
Worksite Contact Roster	Report is working as expected.
SW Risk Assessment	Report output now reflects new policy regarding 60-day reassessment timeline for Guarded risk levels.
SRU Phase Rollup	Exporting report output to an Excel document now functions as expected.

Known Issues		
Module	Description	Workaround
AW2	Adding address, phone and email information during “Log Contact” workflow does not display immediately.	Click the circle in the “Primary” column on any email or phone data element to force the page to reload.
OMB	Add attachments functionality does not validate for required fields	1. Avoid submitting the attachment window with no data (causes system error) 2. Ensure required fields are complete before submitting
WSFH	Add attachments functionality does not validate for required fields	1. Avoid submitting the attachment window with no data (causes system error) 2. Ensure required fields are complete before submitting
SRU	“Conduct Off-Duty In-Processing” link in advanced search does not show up for on call users.	Use the In-Processing function from the top menu – will require the use of Soldier’s correct SSN.
AW2	Issue type – When creating an issue, if the issue category is modified, the issue type does not reset as expected.	If changing the Issue Category during issue creation, ensure a valid Issue Type is selected within that new category.