

Release Date: 15 JAN 2022

Release Number: v 2.9.04

Release Summary

The 2.9.04 release of the Army Recovery Care System (ARCS) consists of bug fixes and enhancements.

If you have questions or concerns about system capability, contact the ARCS/AWCTS Service Desk at 855-813-8867 or support@awcts.zendesk.com.

Release notes for past system versions are available from the ARCS Help Center (<http://awcts.zendesk.com/hc>)

ARCS Module: ALL

Release Items	Description
Removed Masked SSN From Header -change	To better comply with the Social Security Reduction Act, the following changes were made: - Masked Social Security Numbers no longer appear in the case header - Masked SNN is now available on the Service Information page

ARCS Module: AW2/RCD

Release Items	Description
International Physical Location – fix	Region routing data has been updated. Physical Locations with international addresses will now be routed to the updated regions based on location routing data.
Cases Grid Loading – fix	For the following roles, the cases page now loads as expected: - Finance Coordinator - HR Coordinator - Medical Coordinator - StratComm Specialist - Symposium Coordinator
Soldier Intake Causes System Error – fix	When creating new cases, users will no longer encounter system errors.
Employment Form Update – change	On the employment questionnaire, "Where is the AW2 willing to move to work" will no longer be required.

RDC Caseload/workload System Report - fix	The timeout for this report has been extended to prevent errors.
System reports-Comp –change	Users can now access system reports of COMPO Soldiers in the SRU and AW2 modules.

ARCS Module: OMB	
Release Items	Description
OMB Module Unable to Create a New Case – fix	Cases can now be created with international addresses by OMB users.
RCMC Deactivated – change	The RCMC Category and its Issue Types have been deactivated.
OMB Module Background Comments Field - change	All issue origins except "ARWTP" require a background field.

ARCS Module: Soldier	
Release Items	Description
Edit Appointment Status - fix	Soldiers can now edit appointments with start dates in the past.
Submitting SA Kicks Soldiers Out of System - fix	Self-Assessment submissions should no longer pose any issues for soldiers.

ARCS Module: SRU	
Release Items	Description
Created/Managed Appointments not Creating Notifications – fix	The appointments created in the Soldier module now generate system notifications consistent with those created in the SRU module.
Delete Current RA functionality not working – fix	“Delete Current Risk-Assessment” now works as expected.
Add Self-Assessment ID to ADHOC – change	Self-Assessment ID is available in ad hoc reporting.
Action Items Tied to Self-Assessment with Missing Priority – fix	Self-assessment action items with missing Soldier priority no longer cause system failures.
Goal Setting Enhancements - change	The following updates have been made to Goal Setting: Load page tabs with goal setting details expanded instead of collapsed

	- Character count increased to 2000 in all Action Statement and Sub Goal fields - Column width increased on Action Statements and Subgoals
Notification Links Do Not Work – fix	The links associated with system notifications (cases, appointments, etc.) function correctly.
Automatically Closed Action Plans Tally Reporting Zero – fix	During out-processing, the system will accurately display the number of action plans that are being closed by the system.
Relationship Contact Deleted– fix	Relationship contacts can now be deleted by users with appropriate permissions.
In-Processing Required Fields – change	Platoon and Squad Leader are required when in-processing a Soldier,
Add Exit Survey Initiated Date to Ad Hoc – change	Exit Survey initiated date is now in ad hoc reporting.
CDR Assessment Data Entry - change	In the CDR Risk Assessment, the screen area for entering comments has been increased.
BN CDR High Risk Assessment Comments - fix	BN CDR High Risk Assessment comments on the Risk Assessment page have been refreshed as expected.
Display BHRMQ and SW Estimated Risk Level – fix	BHRMQ/SW Estimated Risk has been added to the following areas: - CDR Risk Assessment - Risk Assessment summary - SW Assessment summary
Previous RAs remained live after New One is Generated – fix	Dashboard updated to close out Risk Assessments when new Risk Assessments are generated.
Action item filtering – fix	All action items should now be viewable by all users.
Auto-populate BHRMQ factor group comments – change	BHRMQ factor group comments entered in the previous assessment auto-populate in a read-only comments box.
Email Notification for Self-Assessments - fix	No emails will be sent regarding Self-Assessments for Soldiers outside the user caseload.
Grey Out CER Eligibility for RM2 – change	For Soldiers listed for RM2 orders, CER eligibility will no longer be available.

"CDR Risk Assessments" Dashboard Error – fix	From the dashboard, drill-down links to Soldier lists should work as expected.
Allow add/edit of case information – change	Nurse Case Managers and Social Workers can now add/edit addresses, emails, and phone numbers in their assigned cases.

System Report Updates	
Report Name	Description
COMPO Report	Query updates repaired issues with data quality.
Out-processes Soldier Report	The following data points have been added to the Out-processed Soldier Report: - Assigned RCC - LC Transfer Action Plan - Exit Survey Initiate Date
Scrimmage Timeline Report	Follow-On Scrimmage" dates are no longer showing dates in the past or dates that don't follow the expected time frames.
Out-Processed Soldiers Report	"Days in Complex Care" have been added to the report. Days calculated are based on the "Begin Complex Care" Date. Program column added to differentiate CRP, RM2 and blank. Blanks mean Soldiers never entered RM2 nor CRP (i.e. REFRAD from Evaluation).
Out-Processed Soldier – LC Transfer Report	New report displaying cases out-processed during the selected timeframe and the associated LC Transfer Action Plan data.
Initial Self-Assessment Report	Corrections were made to exclude canceled cases from SA data.
All Reports in AWCTS	The date format in all reports in AWCTS has been updated for consistency to DD/MM/YYYY format.
Career Track Distribution & Commander Risk Assessment Distribution reports	The numerical values have been added to the columns.
Assessment Metrics	Assessment Metrics Report has been updated to remove the canceled cases and the extra day of data.